

## QUALITY MANAGEMENT POLICY

*“Quality comes without Compromise”*

TKM Builders Pty Ltd employ personnel with proven capability and this enables us to provide excellent service to our clients.

Since client satisfaction is important to us, we have implemented a quality management system compliant with the **ISO 9001** international standard of our activities. We set a very high standard of finish in all areas of construction. We refer back to quality that we expect in our own homes or business premises as the gauge for quality.

At the same time, we are able to determine improvements in our methods through regularly reviewing our project management practices. These reviews also help us to ensure that the implemented system remains effective and the most suitable for this company.

We are ensuring that both our employees and our subcontractors are aware of these commitments and suppliers are also advised of the need to assist us by providing a reliable service.

Tim Marshall  
Managing Director  
TKM Builders Pty Ltd  
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